

IS 366



FEMA

Planning for the Needs of Children in Disasters
TOOL KIT

FEDERAL EMERGENCY MANAGEMENT AGENCY
EMERGENCY MANAGEMENT INSTITUTE

Planning for the Needs of Children in Disasters

Toolkit: Resources and Acknowledgements

FEDERAL EMERGENCY MANAGEMENT AGENCY
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IS 366

Table of Contents

RESOURCES FOR EMERGENCY MANAGEMENT OFFICIALS	1
<i>Web Links</i>	<i>1</i>
<i>Downloadable Documents</i>	<i>2</i>
RESOURCES FOR SCHOOL ADMINISTRATORS AND TEACHERS	3
<i>Web Links</i>	<i>3</i>
<i>Downloadable Documents</i>	<i>4</i>
RESOURCES FOR CHILD CARE PROVIDERS.....	5
<i>Web Links</i>	<i>5</i>
<i>Downloadable Documents</i>	<i>6</i>
RESOURCES FOR MEDICAL PROFESSIONALS	7
<i>Web Links</i>	<i>7</i>
<i>Downloadable Documents</i>	<i>7</i>
RESOURCES FOR CHILDREN’S SOCIAL SERVICES.....	9
<i>Web Links</i>	<i>9</i>
<i>Downloadable Documents</i>	<i>9</i>
RESOURCES FOR PARENTS AND CAREGIVERS.....	10
<i>Web Links</i>	<i>10</i>
<i>Downloadable Documents</i>	<i>11</i>
RESOURCES FOR CHILDREN	12
<i>Web Links</i>	<i>12</i>
<i>Downloadable Documents</i>	<i>12</i>
LIST OF VOLUNTARY AGENCIES	14
ACKNOWLEDGEMENTS	16

NOTE:

FEMA EMI has provided this list of resources to provide information that may be of interest to emergency managers, implementers of children's programs, and others involved in planning for the needs of children in disasters.

EMI does not guarantee that outside websites and non-government documents listed in this Toolkit comply with the requirements of Section 508 (Accessibility Requirements) of the Rehabilitation Act.

This Toolkit may contain URLs that were valid when originally published, but now link to sites or pages that no longer exist.

Resources for Emergency Management Officials

While not an all-inclusive list, the following websites and documents will help emergency management officials when planning for the unique needs of children in disasters.

Web Links

- American Red Cross Disaster Preparation Training
http://www.redcross.org/services/prepare/0,1082,0_239_00.html
- Church World Service Emergency Response Program, Disaster Recovery Help
<http://www.disasterrecoveryhelp.org>
- Council of State Archivists: Intergovernmental Preparedness for Essential Records Project
<http://www.statearchivists.org/iper/index.htm>
- The Homeland Security Exercise and Evaluation Program (HSEEP) Volumes
<https://hseep.dhs.gov/>
- International Association of Emergency Managers
<http://www.iaem.com/>
- Special Population Planner
<http://sourceforge.net/projects/spc-pop-planner/>
- Tips for Managing and Preventing Stress: A Guide for Emergency and Disaster Response Workers (943 KB)
<http://mentalhealth.samhsa.gov/cmhs/Katrina/workers.asp>
- FEMA Resources:
 - Flood Mitigation Assistance Program
<http://www.fema.gov/government/grant/fma/fma2009.shtm>
 - Hazard Mitigation Grant Program
<http://www.fema.gov/government/grant/hmgrp/index.shtm>
 - Interactive Web-based course: Basics of Individual Assistance
http://training.fema.gov/ocean/IS403/IA_Menu.htm
 - Mapping and Analysis Center
<http://www.qismaps.fema.gov/gis01.shtm>
 - Mitigation Planning
<http://www.fema.gov/plan/mitplanning>
 - Pre-Disaster Mitigation Grant Program
<http://www.fema.gov/government/grant/pdm/index.shtm>
- Models for Disaster Resilience:
 - Napa, California, Flood Control & Water Conservation
<http://www.countyofnapa.org/Pages/DepartmentContent.aspx?id=4294968277>
 - Tulsa, Oklahoma, Stormwater Management Plan
<http://www.cityoftulsa.org/CityServices/FloodControl/StormwaterPlan.asp>

Downloadable Documents

- Building Community Resilience for Children and Families (2,101 KB)
http://www.nctsn.org/nctsn_assets/pdfs/edu_materials/BuildingCommunity_FINAL_02-12-07.pdf
- FEMA Publications Catalog (284 KB)
<http://www.fema.gov/doc/library/femapublicatalog.rtf>
- Help in Child Welfare Legal and Judicial System Responses to Children and Families Affected by Disasters (48 KB)
www.abanet.org/child/disasters.pdf
- Mitigation Planning How-to Guide, “Getting Started: Building Support for Mitigation Planning” (1,824 KB)
Available from: <http://www.fema.gov/library/viewRecord.do?id=1867>
- The Unique Needs of Children in Emergencies: A Guide for the Inclusion of Children in Emergency Operations Plans (320 KB)
www.savethechildren.org/publications/emergencies/Children-in-Emergencies-Planning-Guide.pdf

Resources for School Administrators and Teachers

While not an all-inclusive list, the following websites and documents will help school administrators and teachers when planning for the unique needs of children in disasters. Also see the Resources for Children page.

Web Links

- American Academy of Pediatrics: Children & Disasters
<http://www.aap.org/disasters/schools.cfm>
- American Red Cross Disaster Preparation Training
http://www.redcross.org/services/prepare/0,1082,0_239_00.html
- American Red Cross Masters of Disaster® Educator's Kit
<http://www.redcross.org/preparedness/educatorsmodule/ed-cd-main-menu-1.html>
- Church World Service Emergency Response Program, Disaster Recovery Help
<http://www.disasterrecoveryhelp.org>
- Community Arise Training Curriculum
<http://www.cwserp.org/> (Click Resources, then Community Arise)
- Council of State Archivists: Intergovernmental Preparedness for Essential Records Project
<http://www.statearchivists.org/ipер/index.htm>
- Emergency Preparedness for Teachers, Students, and Families
<http://readyclassroom.discoveryeducation.com/>
- God's Can Do Kids and Renew U Curriculum
<http://www.ldr.org/care/children.html>
- National Association of School Psychologists: Helping Children After a Natural Disaster: Information for Parents and Teachers
http://www.nasponline.org/resources/crisis_safety/naturaldisaster_ho.aspx
- National Association of School Psychologists: School Safety and Crisis Resources
http://www.nasponline.org/resources/crisis_safety/index.aspx
- National Center for School Crisis and Bereavement
<http://www.cincinnatichildrens.org/svc/alpha/s/school-crisis/default.htm>
- National Clearinghouse for Educational Facilities
<http://www.edfacilities.org/>
- Pandemic Influenza Tabletop Exercise Materials, Minnesota Department of Health
<http://www.health.state.mn.us/divs/idepc/diseases/flu/pandemic/scexercise/index.html>
- Readiness and Emergency Management for Schools Technical Assistance Center
<http://rems.ed.gov/index.cfm?event=resources>
- Tips for Talking About Disasters
<http://mentalhealth.samhsa.gov/cmhs/EmergencyServices/after.asp>
- U.S. Department of Education
<http://www.ed.gov>
- FEMA Resources:

- EMI School Program
<http://training.fema.gov/emiweb/emischool/>
- Interactive Web-based course: Basics of Individual Assistance
http://training.fema.gov/ocean/IS403/IA_Menu.htm
- Interactive Web-based Course: IS-362 Multi-Hazard Emergency Planning for Schools
<http://www.training.fema.gov/EMIWeb/IS/is362.asp>
- Resources for Parents and Teachers
<http://www.fema.gov/kids/teacher.htm>

Downloadable Documents

- American Red Cross Masters of Disaster® Quick Start Guide for Educators (467 KB)
<http://www.redcross.org/www-files/Documents/pdf/education/quickstartguide.pdf>
- Building Community Resilience for Children and Families (2,101 KB)
http://www.nctsn.org/nctsn_assets/pdfs/edu_materials/BuildingCommunity_FINAL_02-12-07.pdf
- Coping with Disasters: A Guidebook to Psychosocial Intervention (252 KB)
www.mhwwb.org/CopingWithDisaster.pdf
- FEMA Publications Catalog (284 KB)
<http://www.fema.gov/doc/library/femapubliccatalog.rtf>
- The Importance of Play in Promoting Healthy Child Development and Maintaining Strong Parent-Child Bonds (281 KB)
www.aap.org/pressroom/playFINAL.pdf
- Listen, Protect, and Connect: Psychological First Aid for Children, Parents, and Other Caregivers After Natural Disasters (184 KB)
Available from: <http://www.cincinnatichildrens.org/svc/alpha/s/school-crisis/psych-aid.htm>
- Practical Information on Crisis Planning: A Guide for Schools and Communities (1,662 KB)
www.ed.gov/emergencyplan/crisisplanning.pdf
- Resilience for Kids and Teens: A Guide for Parents and Teachers (385 KB)
Available from: <http://www.apahelpcenter.org/featuredtopics/feature.php?id=39>
- School-Based Emergency Preparedness: A National Analysis and Recommended Protocol (189 KB)
Available from: <http://www.ahrq.gov/prep/schoolprep/>
- STEP: Student Tools for Emergency Planning Information Sheet (84 KB)
www.nedrix.com/presentation/0309/STEP%20One%20Page.pdf
- What Happened to MY World? Helping Children Cope with Natural Disaster and Catastrophe Participant Manual (970 KB)
Available from: <http://www.mercycorps.org/publications/11846>
- What Happened to MY World? Helping Children Cope with Natural Disaster and Catastrophe Facilitator's Guide (2,077 KB)
Available from: <http://www.mercycorps.org/publications/11857>

Resources for Child Care Providers

While not an all-inclusive list, the following websites and documents will help child care providers when planning for the unique needs of children in disasters. Also see the Resources for Children page.

Web Links

- American Academy of Pediatrics: Children & Disasters
<http://www.aap.org/disasters/child-care.cfm>
- American Red Cross Disaster Preparation Training
http://www.redcross.org/services/prepare/0,1082,0_239_00.html
- Church World Service Emergency Response Program, Disaster Recovery Help
<http://www.disasterrecoveryhelp.org>
- Community Arise Training Curriculum
<http://www.cwserp.org/> (Click Resources, then Community Arise)
- Council of State Archivists: Intergovernmental Preparedness for Essential Records Project
<http://www.statearchivists.org/iper/index.htm>
- Emergency Preparedness for Teachers, Students, and Families
<http://readyclassroom.discoveryeducation.com/>
- God's Can Do Kids and Renew U Curriculum
<http://www.ldr.org/care/children.html>
- The Institute for Business & Home Safety
<http://www.disastersafety.org/>
- Model for Child Care Readiness: Tulsa Partners
<http://tulsapartners.org>
- National Association of Child Care Resource & Referral Agencies, Children and Disasters
<http://www.naccrra.org/disaster/>
- FEMA Resources:
 - Ready Business
<http://www.ready.gov/business>
 - Ready Business (Spanish)
<http://www.listo.gov/negocios>
 - Independent Study Course: IS-394.a Protecting Your Home or Small Business From Disaster
<http://training.fema.gov/EMIWeb/IS/IS394A.asp>
 - Resources for Parents and Teachers
<http://www.fema.gov/kids/teacher.htm>

Downloadable Documents

- Building Community Resilience for Children and Families (2,101 KB)
http://www.nctsn.org/nctsn_assets/pdfs/edu_materials/BuildingCommunity_FINAL_02-12-07.pdf
- Coping with Disasters: A Guidebook to Psychosocial Intervention (252 KB)
www.mhwwb.org/CopingWithDisaster.pdf
- FEMA Publications Catalog (284 KB)
<http://www.fema.gov/doc/library/femapublications/femapublications.rtf>
- The Importance of Play in Promoting Healthy Child Development and Maintaining Strong Parent-Child Bonds (281 KB)
www.aap.org/pressroom/playFINAL.pdf
- Is Child Care Ready? A Disaster Planning Guide for Child Care Resource & Referral Agencies (15,418 KB)
http://www.naccrra.org/disaster/docs/Disaster_Guide_MECH.pdf
- Listen, Protect, and Connect: Psychological First Aid for Children, Parents, and Other Caregivers After Natural Disasters (184 KB)
Available from: <http://www.cincinnatichildrens.org/svc/alpha/s/school-crisis/psych-aid.htm>
- Resilience for Kids and Teens: A Guide for Parents and Teachers (385 KB)
Available from: <http://www.apahelpcenter.org/featuredtopics/feature.php?id=39>
- What Happened to MY World? Helping Children Cope with Natural Disaster and Catastrophe Participant Manual (970 KB)
Available from: <http://www.mercycorps.org/publications/11846>
- What Happened to MY World? Helping Children Cope with Natural Disaster and Catastrophe Facilitator's Guide (2,077 KB)
Available from: <http://www.mercycorps.org/publications/11857>

Resources for Medical Professionals

While not an all-inclusive list, the following websites and documents will help medical professionals when planning for the unique needs of children in disasters.

Web Links

- American Academy of Pediatrics: Children & Disasters
<http://www.aap.org/disasters/pediatricians.cfm>
- Center for Disaster Medicine: Pediatric Preparedness
<http://www.pediatricpreparedness.org>
- Children's Health Fund
<http://www.childrenshealthfund.org>
- Council of State Archivists: Intergovernmental Preparedness for Essential Records Project
<http://www.statearchivists.org/iper/index.htm>
- Emergency Medical Services for Children
<http://bolivia.hrsa.gov/emsc/>
- EMSC National Resource Center
<http://www.childrensnational.org/EMSC/>
- National Emergency Medical Services for Children Data Analysis Resource Center
<http://www.nedarc.org/nedarc/index.html>

Downloadable Documents

- A Disaster Preparedness Plan for Pediatricians (623 KB)
www.aap.org/disasters/pdf/disasterprepplanforpeds.pdf
- Emergency Information Form (83 KB)
<http://www.aap.org/advocacy/blankform.pdf>
- The Importance of Play in Promoting Healthy Child Development and Maintaining Strong Parent-Child Bonds (281 KB)
www.aap.org/pressroom/playFINAL.pdf
- Hospital Guidelines for Pediatrics in Disasters (917 KB)
Available from: <http://www.nyc.gov/html/doh/html/bhpp/bhpp-focus-ped.shtml#1>
- Pediatric Disaster Preparedness in the Wake of Katrina: Lessons to be Learned (108 KB)
www.aap.org/disasters/pdf/PDP-in-the-Wake-of-Katrina.pdf

Resources for Children's Social Services

While not an all-inclusive list, the following websites and documents will help professionals in children's social services when planning for the unique needs of children in disasters. Also see the Resources for Children page.

Web Links

- American Red Cross Disaster Preparation Training
http://www.redcross.org/services/prepare/0,1082,0_239_00.html
- Camp Noah
<http://www.campnoah.org>
- Child Welfare Information Gateway: Disaster Preparedness
<http://www.childwelfare.gov/highlights/disaster/prepare.cfm>
- Church World Service Emergency Response Program, Disaster Recovery Help
<http://www.disasterrecoveryhelp.org>
- Community Arise Training Curriculum
<http://www.cwserp.org/> (Click Resources, then Community Arise)
- Disaster Response TeenCorps
<http://www.allthingsnewministry.org/drtc.html>
- God's Can Do Kids and Renew U Curriculum
<http://www.ldr.org/care/children.html>
- Tips for Talking About Disasters
<http://mentalhealth.samhsa.gov/cmhs/EmergencyServices/after.asp>

Downloadable Documents

- Coping with Disasters: A Guidebook to Psychosocial Intervention (251 KB)
www.mhwwb.org/CopingWithDisaster.pdf
- Coping with Disasters and Strengthening Systems: A Framework for Child Welfare Agencies (1,009 KB)
www.nwtmc.org/documents/copingwithdisasters.pdf
- FEMA Publications Catalog (284 KB)
<http://www.fema.gov/doc/library/femapublicatalog.rtf>
- Help in Child Welfare Legal and Judicial System Responses to Children and Families Affected by Disasters (48 KB)
www.abanet.org/child/disasters.pdf
- Tips for Managing and Preventing Stress: A Guide for Emergency and Disaster Response Workers
<http://mentalhealth.samhsa.gov/cmhs/Katrina/workers.asp>
- What Happened to MY World? Helping Children Cope with Natural Disaster and Catastrophe Participant Manual (970 KB)
Available from: <http://www.mercycorps.org/publications/11846>
- What Happened to MY World? Helping Children Cope with Natural Disaster and Catastrophe Facilitator's Guide (2,077 KB)
Available from: <http://www.mercycorps.org/publications/11857>

Resources for Parents and Caregivers

While not an all-inclusive list, the following websites and documents will help parents and other caregivers when planning for the unique needs of children in disasters. Also see the Resources for Children page.

Web Links

- American Academy of Pediatrics: Children & Disasters
<http://www.aap.org/disasters/families.cfm>
- American Red Cross Disaster Preparation Training
http://www.redcross.org/services/prepare/0,1082,0_239_00.html
- American Red Cross Masters of Disaster® Family Kit
<http://www.redcross.org/preparedness/familymodule/fam-cd-front-page-1.html>
- Camp Noah
<http://www.campnoah.org>
- Church World Service Emergency Response Program, Disaster Recovery Help
<http://www.disasterrecoveryhelp.org>
- Disaster Response TeenCorps
<http://www.allthingsnewministry.org/drtc.html>
- The Dougy Center for Grieving Children and Families
<http://www.dougy.org/>
- Emergency Preparedness for Teachers, Students, and Families
<http://readyclassroom.discoveryeducation.com/>
- Helping Children After a Natural Disaster: Information for Parents and Teachers
http://www.nasponline.org/resources/crisis_safety/naturaldisaster_ho.aspx
- Preparing for Disaster: The Parent View
http://www.naccrra.org/for_parents/coping/disaster.php
- FEMA Resources
 - Ready America
<http://www.ready.gov/america>
 - Ready America (Spanish)
<http://www.listo.gov/america>
 - The Institute for Business & Home Safety
<http://www.disastersafety.org/>
 - Tips for Talking About Disasters
<http://mentalhealth.samhsa.gov/cmhs/EmergencyServices/after.asp>
 - Independent Study Course: IS-7 A Citizen's Guide to Disaster Assistance
<http://www.training.fema.gov/EMIWeb/IS/is22.asp>
 - Independent Study Course: IS-22 Are You Ready? An In-depth Guide to Citizen Preparedness
<http://training.fema.gov/EMIWeb/IS/is7.asp>
 - Independent Study Course: IS-394.a Protecting Your Home or Small Business From Disaster
<http://training.fema.gov/EMIWeb/IS/IS394A.asp>

- Resources for Parents and Teachers
<http://www.fema.gov/kids/teacher.htm>

Downloadable Documents

- 4 Steps to Prepare Your Family for Disasters (242 KB)
www.aap.org/family/frk/fourstepsFRK.pdf
- Are You Ready? An In-depth Guide to Citizen Preparedness (21,581 KB)
Available in English and Spanish from: <http://www.fema.gov/areyouready/>
- Helping Children Cope with Disaster (488 KB)
Available in English and Spanish from: http://www.fema.gov/rebuild/recover/cope_child.shtm
- The Importance of Play in Promoting Healthy Child Development and Maintaining Strong Parent-Child Bonds (281 KB)
www.aap.org/pressroom/playFINAL.pdf
- Know the Rules... Safety Tips for Children Displaced in Natural Disasters and Their Caregivers (153 KB)
Available in English and Spanish from:
http://www.missingkids.com/missingkids/servlet/ResourceServlet?LanguageCountry=en_US&PageId=2118
- Listen, Protect, and Connect: Psychological First Aid for Children, Parents, and Other Caregivers After Natural Disasters (184 KB)
Available from: <http://www.cincinnatichildrens.org/svc/alpha/s/school-crisis/psych-aid.htm>
- Publications available for purchase from Channing Bete Company®
<http://www.channingbete.com>
 - Family Emergency Preparedness: A Presentation Kit
 - Helping Children Cope with Disaster: A Parent and School Staff Handbook
 - How Prepared Is Your Family for an Emergency? A Launch & Learn (CD)
 - Preparing Children for Emergencies – What Parents Need to Know
- Resilience for Kids and Teens: A Guide for Parents and Teachers (385 KB)
Available from: <http://www.apahelpcenter.org/featuredtopics/feature.php?id=39>
- Sesame Street, Let's Get Ready! Magazine for Parents and Caregivers (1,213 KB)
Available in English and Spanish from: <http://www.sesameworkshop.org/initiatives/emotion/ready>
- What's the Plan? Parent Brochure by NACCRRA (2,373 KB)
Available from: http://www.naccrra.org/for_parents/coping/disaster

Resources for Children

The following are some websites and books designed especially for children, to help them prepare for and cope with disasters.

Web Links

- Disaster Response TeenCorps
<http://www.allthingsnewministry.org/drtc.html>
- Sesame Street Let's Get Ready!
<http://www.sesamestreet.org/ready>
- Sesame Street ¡Preparémonos!
<http://www.sesamestreet.org/preparemonos/>
- FEMA Resources
 - FEMA for KIDS
<http://www.fema.gov/kids/>
 - Ready Kids
<http://www.ready.gov/kids>
 - Ready Kids (Spanish)
<http://www.listo.gov/ninos>

Downloadable Documents

- The Adventures of the Disaster Twins (1,875 KB)
Available in English and Spanish from: <http://www.fema.gov/kids/twins/>
- Can Do and the Storm (6,742 KB)
Available from: <http://www.thecandoduck.com/>
- Herman, P.I.C., and the Hunt for a Disaster-proof Shell (480 KB)
Available from: <http://www.fema.gov/kids/herman/>
- My Hurricane Story (3,665 KB)
Available from: <http://www.mercycorps.org/publications/11851>
- Publications available for purchase from Channing Bete Company®
<http://www.channingbete.com>
 - Family Emergency Preparedness: A Presentation Kit
 - Helping Children Cope with Disaster: A Parent and School Staff Handbook
 - How Prepared Is Your Family for an Emergency? A Launch & Learn (CD)
 - Preparing Children for Emergencies – What Parents Need to Know
- Sesame Street Children's Activity Book (2,594 KB)
Available in English and Spanish from: <http://www.sesameworkshop.org/initiatives/emotion/ready>

List of Voluntary Agencies

The following is a list of organizations that may provide for the needs of children in disasters. A complete listing of National Voluntary Organizations Active in Disasters is available from <http://www.nvoad.org/>.

This list is **not** intended to be all-inclusive. You should also check for local organizations that may exist in your area. American Red Cross
<http://www.redcross.org>

- Brethren Children's Disaster Services
http://www.brethren.org/site/PageServer?pagename=serve_childrens_disaster_services
- Church World Service Emergency Response Program
<http://www.disasterrecoveryhelp.org>
- KaBOOM!
<http://kaboom.org/>
- Habitat for Humanity
<http://www.habitat.org>
- Mercy Corps
<http://www.mercycorps.org>
- National Center for Missing and Exploited Children
<http://www.missingkids.com>
- North American Mission Board: Southern Baptist Disaster Relief
http://www.namb.net/site/c.9qKILUOzEpH/b.224451/k.A400/Disaster_Relief.htm
- The Salvation Army
<http://www.salvationarmyusa.org>
- Save the Children
www.savethechildren.org

You can also download the most current list of National Voluntary Organizations Active in Disasters (VOAD) members here:

- National VOAD Members Resource Directory
<http://www.nvoad.org/Members/NationalMembers/AboutOurMembers/tabid/93/Default.aspx>

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Representatives from the following organizations provided valuable input during the development of the IS 366 course, *Planning for the Needs of Children in Disasters*:

- Save the Children
- The American Red Cross
- The International Association of Emergency Managers
- The American Academy of Pediatrics

Many of the resources listed separately in this Toolkit contributed information and photos for the course. Additional information was provided by the following sources.

- American Academy of Pediatrics: Emergency Preparedness for Children with Special Health Care Needs
<http://www.aap.org/advocacy/epoverview.htm>
- *Be Child Care Aware*
http://www.lsuagcenter.com/en/family_home/family/childcare/be_child_care_aware/
- Children's Defense Fund Reports on Katrina's Children
<http://www.childrensdefense.org/helping-americas-children/special-projects-helping-children-in-need/>
- *Emergency Child Care in Mississippi Gets Parents Back to Work*
<http://www.savethechildren.org/emergencies/us/us-gulf-coast-hurricanes/emergency-child-care-in-mississippi-gets-parents-back-to-work.html>
- Gurwitch, R. H., Pfefferbaum, B., Montgomery, J. M., Klomp, R. W., & Reissman, D. B. (2007). Building community resilience for children and families. Oklahoma City: Terrorism and Disaster Center at the University of Oklahoma Health Sciences Center
www.nctsn.org/nctsn_assets/pdfs/edu_materials/BuildingCommunity_FINAL_02-12-07.pdf
- *Introduction to Emergency Management*. Second Edition. Hadow, George and Jane Bullock. Elsevier. Burlington, MA. 2006 (no Web link available)
- Laudon, Kenneth C., and Laudon Jane P. 2000. *Management Information Systems*, 6th Edition, Prentice Hall Publishing Company: Upper Saddle River, NJ (no Web link available)
- Press Release, "National Center for Missing & Exploited Children Reunites Last Missing Child Separated by Hurricane Katrina and Rita." March 17, 2006.
http://www.missingkids.com/missingkids/servlet/NewsEventServlet?LanguageCountry=en_US&PageId=2317
- Project Rebuild Plaquemines
<http://www.projectrebuildplaquemines.org/>
- Save the Children Video Clip: Safe Spaces (Child Friendly Spaces)
Available for viewing at: <http://www.savethechildren.org/programs/us-programs/safe-spaces-us.html>
- Save the Children's "Ten Tips to Help Children Cope with Disaster."
<http://www.savethechildren.org/emergencies/us/us-gulf-coast-hurricanes/helping-children-cope-with-disaster.html>

- Terrorism and Disaster Center at University of Oklahoma Health Sciences Center
<http://www.oumedicine.com/body.cfm?id=3737>
- United States Government Accountability Office Testimony: Emergency Management: Status of School Districts' Planning and Preparedness
Available for download from: www.gao.gov/new.items/d07821t.pdf
- Up, Up and Away! MeritCare Patient Story
<http://www.meritcare.com/medicalservices/specialties/childrens/PatientStories/ViewStory.aspx?id=37>

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- Charles, Lisa, Cortez, and family (“The Children of Katrina and Rita”)
- Danielle and son, Jackson (“A Hospital’s Disaster Readiness is Put to the Test”)
- Valerie and family (“A Narrow Escape”)
- Heather Ordover and former students at the High School for Leadership and Public Service in New York City (“In Their Words: High School Students Reflect on 9/11”)