

Issues Example #2

Note: These issues are for Criterion 5.b.1: OROs provide accurate emergency information and instructions to the public and the news media in a timely manner.

ISSUES FOR CRITERION: 5.b.1

Address the following elements:

CONDITION (describe the inadequacy):

The Public Information Messages released regarding the school evacuations were not complete. Specifically, five schools in subarea 11 were omitted from the messages released at 1223 and 1343. Note: All schools were appropriately notified to evacuate by the EOC School Representative.

POSSIBLE CAUSE (what is responsible):

The Public Information Messages used by the Public Information Officer (PIO) were not the approved preformatted messages from the current plan. The messages had been updated four months before the exercise; however, the PIO used the outdated messages.

REFERENCE (cite the specific NUREG-0654 element, regulation, etc.):

NUREG-0654 E.5; E.7.

EFFECT (what resulted, or could have resulted, from this issue):

Parents of students at these schools would not have been aware of the status of their children.

RECOMMENDATION (how to correct it):

Conduct a review of all pre-scripted messages to ensure that only current pre-scripted messages are available in the EOC. Additionally, training should be provided to the PIO and staff assigned to this responsibility.