

## Issues Example #1

**Note:** These issues are for Criterion 1.a.1: OROs use effective procedures to alert, notify, and mobilize emergency personnel and activate facilities in a timely manner.

SITE: Goose Lake NPS	ASSIGNMENT: Liberty County EOC
EVALUATOR: William Highspire	DATE: Jan. 1, 2002
TEAM LEADER: Lucy Middleton	PREVIOUS ARCA? Yes <input type="radio"/> No <input checked="" type="radio"/>

### ISSUES FOR CRITERION: 1.a.1

Address the following elements:

**CONDITION** (describe the inadequacy):

After the notification of the ALERT ECL at 1812, the County Dispatcher did not successfully notify the County Commissioners, the County Police, and the Public Works Department as the mobilization procedure required. These officials were subsequently notified after the Site Area Emergency (SAE) at 1915 but did not arrive until after the General Emergency ECL was received at 2005. The decision to conduct a precautionary evacuation of the nursing homes was delayed for over an hour due to the absence of the County Commissioner, County Police, and Public Works representatives in the EOC.

**POSSIBLE CAUSE** (what is responsible):

The County Dispatcher initially made the calls to the Commissioners, Police, and Public Works representatives who were assigned to be present at the EOC for the exercise, but there were busy signals at the Commissioner and Police representative numbers and no answer at the Public Works representative number. The County Dispatcher did not try the numbers again until after the SAE was received.

**REFERENCE** (cite the specific NUREG-0654 element, regulation, etc.):

Dispatch Procedure page 2-1. NUREG-0654 E.2.

**EFFECT** (what resulted, or could have resulted, from this issue):

Because the County Commissioners, County Police, and Public Works were not notified at the Alert, these key staff were not present in the EOC during the critical discussions regarding the precautionary evacuation of nursing homes and establishing traffic control points at 1920. This delay resulted in the evacuation of the nursing homes while a release was ongoing.

**RECOMMENDATION** (how to correct it):

Ensure return calls are placed to key responders. This may require additional training or assignment of this task to other personnel.

## Issues Example #2

**Note:** These issues are for Criterion 5.b.1: OROs provide accurate emergency information and instructions to the public and the news media in a timely manner.

### ISSUES FOR CRITERION: 5.b.1

Address the following elements:

**CONDITION** (describe the inadequacy):

The Public Information Messages released regarding the school evacuations were not complete. Specifically, five schools in subarea 11 were omitted from the messages released at 1223 and 1343. Note: All schools were appropriately notified to evacuate by the EOC School Representative.

**POSSIBLE CAUSE** (what is responsible):

The Public Information Messages used by the Public Information Officer (PIO) were not the approved preformatted messages from the current plan. The messages had been updated four months before the exercise; however, the PIO used the outdated messages.

**REFERENCE** (cite the specific NUREG-0654 element, regulation, etc.):

NUREG-0654 E.5; E.7.

**EFFECT** (what resulted, or could have resulted, from this issue):

Parents of students at these schools would not have been aware of the status of their children.

**RECOMMENDATION** (how to correct it):

Conduct a review of all pre-scripted messages to ensure that only current pre-scripted messages are available in the EOC. Additionally, training should be provided to the PIO and staff assigned to this responsibility.